

NC LIVE Resource Advisory Committee Minutes

Tuesday, July 20, 3:00pm-4:00pm
Zoom Conference Call

Committee Members in attendance:

Chair: Jennifer Arnold, Central Piedmont CC
Jennifer Brosek, Appalachian State University
David Bryden, High Point University
Ross Holt, Randolph County Public Library
Virginia March, Onslow County Public Library
Jimi Rider, New Hanover County Public Library
Joan Ruelle, Elon University
Joseph Thomas, East Carolina University

NC LIVE Staff

Rob Ross
Claire Leverett

Absent:

Jess Bellemer, Lees-McRae College
Rich Garafolo, Lenoir Community College
Tiffany Russell, NC A&T State University
Megan Rudolph, Wake Technical Community College

Discussion

1. **Welcome**
 - a. New RAC member- Tiffany Russell from NC A&T State University.
2. **NC LIVE Usage Statistics Trends**
 - a. RAC discussed NC LIVE usage trends including: the impact of COVID and consortia level full-text views, full-text views by COI, and full-text views by format (streaming video full-text views and ebook full-text views)
3. **New Resource Satisfaction Survey Results**
 - a. RAC discussed results from the recent New Resource Satisfaction Survey sent to directors and NC LIVE liaisons at NC LIVE member libraries in June 2021.
4. **Future Resource cycle**
 - a. RAC discussed potential resources to evaluate for the next resource cycle.
5. **Accessibility and Privacy Working Group**

- a. RAC discussed whether NC LIVE should form a working group for the next resource cycle to investigate accessibility and privacy issues.
- b. ACTION: NC LIVE will look into next steps for investigating accessibility and privacy issues.

6. E-Resource Forums- yea or nay?

- a. RAC decided to move forward with the e-resource forums idea. E-resource forums will be breakout rooms on e-resource topics for member library staff as a way to connect with the community, gather feedback from member libraries and identify potential projects.
- b. ACTION: Pilot e-resource forums in the fall. Topics could span both individual resources as well as technical topics.

7. AOB, Member Updates

8. Next Meeting

- a. TBD in October